

Midwestern State University Credit Union
3410 Taft Blvd Wichita Falls, TX 76308
Monday – Friday 7:30AM – 4:00PM
940-397-4622
Visit our website mwsucu.com or like us on Facebook



NOTICE TO MSU CREDIT UNION MEMBERS

The supervisory committee recently distributed a notice to all members, requesting that you verify the accuracy of the balances listed on your June 30, 2020 statement. If you did not receive your June statement, or if you find a discrepancy on the form, please contact our auditors at:

Waypoint Advisory Services, Inc.

Attn: Mattie Mlaker

2100 S. Polk

Amarillo, TX 79109

855-275-9297 ext. 0

Do not contact the credit union directly. We will consider the balances correct unless you contact Waypoint within the next 15 days. Your supervisory committee thanks you for your assistance, and we thank you for your dedicated membership.

FUNDS AVAILABILITY NOTICE

Effective July 1, 2020, we will be increasing the amount we make available for withdrawal by checks subject to next day availability from \$200.00 to \$225.00. In addition, the amount available for withdrawal on exception holds for large deposits, new accounts and the amount for determining a repeat overdraft increases from \$5,000.00 to \$5,525.00

NOTICE OF AVAILABLE DOCUMENTS

Your Access to Credit Union Documents As a member of a Midwestern State University Credit Union, you are entitled to review or receive a copy of the most recent version of the following credit union documents:

1. Balance sheet and income statements
2. A summary of the most recent annual audit
3. Written board policy regarding access to the articles of incorporation, bylaws, rules, guidelines and some board policies
4. IRS Form 990

To request any of the above documents, please write to:

Midwestern State University Credit Union
3410 Taft Blvd,
Wichita Falls, TX, 76308

COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

Midwestern State University Credit Union

3410 Taft Blvd, Wichita Falls, TX 76308

Telephone Number (940)397-4622 or credit.union@msutexas.edu

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below: In Person or U.S. Mail:

914 East Anderson Lane

Austin, Texas 78752-1699

Telephone Number: (512) 837-9236

Facsimile Number: (512) 832-0278

email: [complaints@cud.texas.gov](mailto:complaints@ cud.texas.gov)

Website: www.cud.texas.gov

Routing Number: 311990265



Midwestern State University Credit Union

3410 Taft Blvd Wichita Falls, TX 76308

Monday - Friday 7:30AM - 4:00PM

940-397-4622

Visit our website mwsucu.com or like us on Facebook

NEWSLETTER
JULY 2020

HOLIDAY CLOSINGS

We will be closed Friday, July 3 for Independence Day and Monday, September 7 for Labor Day!

SHARE DRAFTS (CHECKING)

We are now offering **Courtesy Pay** on all Share Draft accounts in good standing. Please contact us for more information.

LOANS

A variety of loans are available to members including vehicles, home improvement, home equity, real estate, secured, unsecured and charge accounts.

- New and Used Auto
- Personal Loan
- Co-signer (Personal Loan)
- Share Secured
- Secured
- VISA Credit Card
- Try-Me (Personal Loan)
- Paycheck Loan
- Mortgage
- Home Improvement
- Home Equity

Come by the Credit Union for more info!

HOURS OF OPERATION

The MSU Credit Union has returned to its normal operating hours. We are again open M-F 7:30am-4pm. We remain curbside only or by appointment at the current time. The Credit Union is in the process of placing a safety barrier across the teller stations. Once that has been completed, the lobby will open for all business. There will remain a maximum of 2 people allowed in the lobby at one time and we request everyone maintain social distancing. Currently we recommend wearing a mask though not required.

BOARD TERMS

BARBARA DEBOIS 2020-2022

JEFF KILLION 2020-2022

CLARA LATHAM 2018-2020

RHONDA McCLUNG 2020-2021

DAIL NEELY 2018-2020

JOAN PATTERSON 2019-2021

LESLEE PONDER 2018-2020

JONATHAN PRICE 2019-2021

JOHNNA LYNN WEIGAND 2020-2022